

## TRULINK FOR APPLE DEVICES: SETUP

**PRODUCT AVAILABILITY:** iNow iQ, iNow 2, and iNow Devices

### DOWNLOADING THE TRULINK APPLICATION

You must have an iTunes account to download the TruLink Hearing Control application. To set up an iTunes account, visit [www.itunes.com](http://www.itunes.com).

1. Select the **App Store icon** on the Apple device.
2. Search for the **TruLink Hearing Control application**.
3. Select **Get**, then **Install**, then follow the instructions on Apple device.

### PAIRING HALO DEVICES TO APPLE DEVICE

Pairing should be completed after the hearing devices have been programmed in the Inspire software. Ensure that the Inspire software is closed prior to pairing to the Apple device.

1. Select **Settings** on the Apple device.
2. Select **General**, then **Accessibility**, then **Hearing Devices**.
3. Ensure **Bluetooth** is ON.
4. Open and close the battery door on the hearing devices.  
**NOTE:** Hearing devices must be powered on to pair.
5. Select the appropriate **Hearing Device Name** under Devices.
6. Select **Pair** for each request.  
**NOTE:** Select Pair twice for a binaural set of hearing devices.
7. Ensure a **black check mark** is placed next to the Hearing Device Name.
8. Launch the **TruLink application**.

### SETTINGS: INFORMATION

Select the **gear icon** on the TruLink application to access **Settings**.

**Manuals:** Select **Manuals** to view additional information about getting connected and using the application.

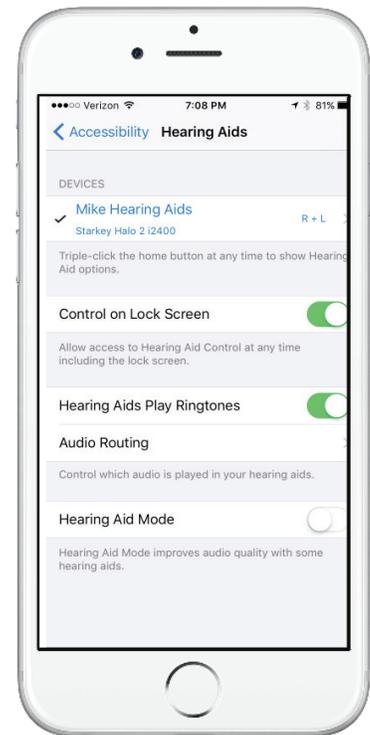
**Help:** Select **Help** to be automatically directed to troubleshooting and reveal coach marks.

**About:** Select **About** to view TruLink version number.

**Feedback:** Select **Feedback** to write a review of the TruLink application, send feedback, and complete a survey.

For the most up-to-date information on Apple devices and iOS versions that are supported for use with TruLink, visit [www.TruLinkHearing.com](http://www.TruLinkHearing.com)

**NOTE:** All iNow devices can be paired with up to five Apple devices but can only be connected to one Apple device at a time. To switch to another paired Apple device, turn Bluetooth off on the original device and the iNow devices will then communicate with the next paired Apple device with Bluetooth on.



Pair Hearing Devices to Apple Device

## SETTINGS: FEATURES

Select the **gear icon** on the TruLink application to access **Settings**.

**Remote Microphone:** Select **Remote Microphone** to send audio from the microphone of the Apple device directly to the hearing devices. Use as an assistive device, record audio, and send audio files.

**Find My Hearing Aids:** Search for lost hearing devices by selecting:

- » **Search:** Follow on-screen instructions to locate hearing devices that are connected and within approximately 30 feet from the Apple device.
- » **Map:** View map of location where hearing devices were last connected to Apple device.

**Alerts:** Select **Alerts** to enable hearing devices to receive information from the Apple Notification Center Service. Refer to **Alerts** below for more information.

**Default Home Memory:** Select **Default Home Memory** to choose the default professional-programmed memory for Force Touch functionality.

**Auto-Streaming:** **Auto-Streaming** defaults ON to automatically engage Stream Boost and send phone calls and audio directly to the hearing devices.

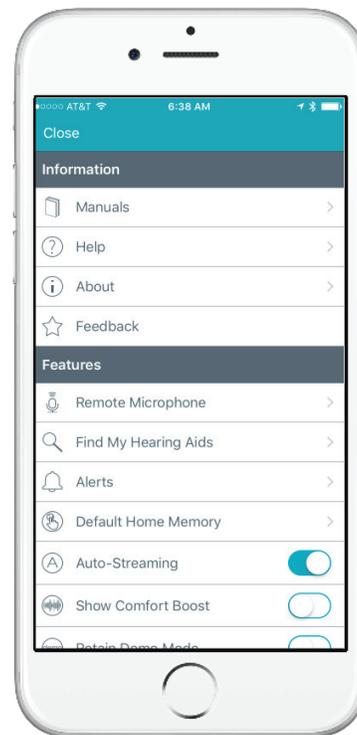
**Show Comfort Boost:** Slide **Comfort Boost** to the ON position to make the Comfort Boost icon visible on the Remote screen. Refer to the **TruLink for Apple Devices QuickTip** for more information regarding Comfort Boost.

**Retain Demo Mode:** Select **Retain Demo Mode** to enter Demo Mode upon start-up of application. Use Demo Mode to demonstrate the features of the TruLink application without connecting to hearing devices.

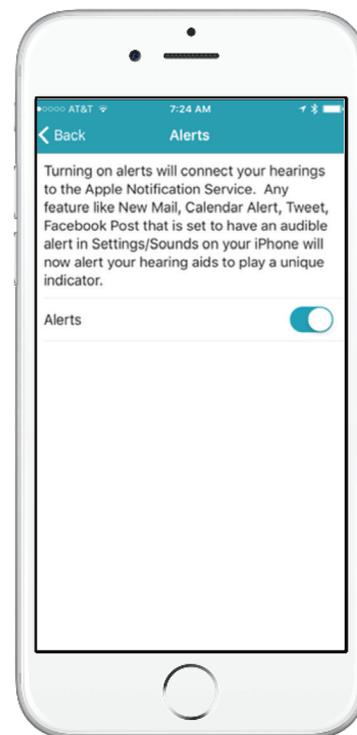
## ALERTS

Turning on alerts will connect the hearing devices to the Apple Notification Center Service. A unique indicator tone will play in the hearing devices when Email, Calendar, Messages, and Social (Facebook, Twitter) notifications are received.

1. Select **Settings** on the Apple device.
2. Select **Notifications**, then slide **Allow Notifications** and **Show in Notification Center** to the ON position.



Settings



Alerts