

TRULINK FOR ANDROID DEVICES: SETUP

PRODUCT AVAILABILITY: iNow iQ, iNow 2, and iNow Devices

DOWNLOADING THE TRULINK APPLICATION

You must have a Google Play Store account to download the TruLink Hearing Control application.

Setup Google Play Store Account:

- 1. Select Settings on Android device.
- 2. Select Accounts, then choose an existing account or select +Add Account to create a new account.
- 3. Follow instructions on Android device to add account.

Download TruLink Application

- 4. Select the **Play Store icon** in the app store on the Android device.
- 5. Search for the TruLink Hearing Control application.
- 6. Select **Install** and follow the instructions on Android device.

PAIRING HALO DEVICES TO ANDROID DEVICE

Pairing should be completed after the hearing devices have been programmed in the Inspire software. Ensure that the Inspire software is closed prior to pairing to the Android device.

- 1. Select Settings on Android device.
- 2. Select Bluetooth ON.
- Select the name of hearing devices to pair under "Available Devices" and wait until they appear in the "Paired Devices" list.
 NOTE: Hearing devices must be powered on to pair.
- 4. Launch the TruLink application.
- Confirm hearing aid selection by ensuring a check mark is placed next to the correct devices.
 NOTE: This step may be performed each time the application is launched after the Android device has been powered OFF.

For the most up-to-date information on Android devices that are supported for use with TruLink, visit www. TruLinkHearing.com

NOTE: Audio Streaming is not currently available for Android devices.





Confirm Hearing Aid Selection

BATTERY AND CONNECTIVITY STATUS

View the battery and connectivity status of the hearing devices in the upper right corner of the Remote screen.

- » A Bluetooth symbol with a solid yellow circle will appear when the hearing devices are connected.
- » A rotating yellow circle without a Bluetooth symbol will appear when one or both of the hearing devices are disconnected. If both hearing devices are disconnected, a troubleshooting tip will appear.

SETTINGS

Select the **list icon** on the top left corner of the TruLink application to access **Settings**.

<u>Manuals</u>: Select Manuals to view additional information about getting connected and using the application.

<u>*Help:*</u> Select Help to be automatically directed to troubleshooting and reveal coach marks.

<u>About:</u> Select About to view TruLink version number.

Feedback: Select Feedback to write a review of the TruLink application, send feedback, and complete a survey.

Find My Hearing Aids: Search for lost hearing devices by selecting:

- » **Search**: Follow on-screen instructions to locate hearing devices that are connected and within approximately 30 feet from the Android device.
- » Map: View map of location where hearing devices were last connected to Android device.

<u>Comfort Boost</u>: Slide Comfort Boost to the ON position to make the Comfort Boost icon visible on the Remote screen. Refer to the *TruLink for* Android Devices Quick Tip for more information regarding Comfort Boost.

<u>*Phone Ring:*</u> Slide Phone Ring to the ON position to enable a unique tone to play in the hearing devices when the phone rings.

<u>Retain Demo Mode</u>: Select Retain Demo Mode to enter Demo Mode upon start-up of application. Use Demo Mode to demonstrate the features of the TruLink application without connecting to hearing devices.



Settings